



Karavan



Karavan  Travel

Karavan  Cruises

Karavan  mar
Cruise Services

Kmice
by Karavan

A proud heritage

Established in 1969, Karavan is one of Turkey's oldest travel companies, with over 49 years' experience in destination management. As a family, the Baltazzis, who own and still run the operation, can boast an even greater history of providing top class hospitality, having hosted both the Sultans Abdul Mecid and Abdul Aziz at their home in the mid 19th century.

The Baltazzi family has added modern methods and technology to these experiences and traditions to create the Karavan Group with its 4 distinctive brands: Karavan Travel, Karavan Cruises, Karavanmar Cruise Services and Kmice.

Turkey

The Place we call home..

Join us on a fascinating journey of discovery. A journey that will take you back in time, across varied terrain, through magnificent landscapes, to ancient cities and over sparkling seas. Discover a country blessed by beautiful, unspoiled beaches, adorned with exquisite architecture, buzzing colourful culture and the exotic tastes and artefacts born out of a unique east meets west location. Bordered by the Black Sea, the Mediterranean and the Aegean, it's little wonder that Turkey is renowned as a relaxing beach holiday destination, yet it has so much more to offer. From the Greco-Roman city of Ephesus, steeped in history, to the bustling streets and souks of Istanbul; the championship golf courses to the luxurious spas and hotels, there is something to satisfy every interest. As well as highlighting its more obvious charms, we are here to help you explore its hidden delights and in doing so uncover the true spirit of this amazing destination.

Welcome to Turkey, the place we call Home...

Our Values

Reliability

With more than 49 years' professional experience as a destination management company, we are one of the oldest travel companies in Turkey, with a long and illustrious history of providing top-class hospitality to some very distinguished guests. A family-run company that takes pride in offering the very best with an excellent standard of service in every regions of Turkey.



Flexibility

Our experienced team of 110 multilingual staff takes a positive, flexible approach to all aspects of our work and as a company, we are always striving to meet the needs and expectations of our clients.

We have the local knowledge to make well-informed recommendations to inspire our clients. We fully understand the needs of our partners and are able to generate price sensitive itineraries and programmes accordingly.



Buying Power

We are one of Turkey's most established and well-respected travel companies, and have been recognized on numerous occasions by the Ministry of Tourism and the Chamber of Commerce for the volume of business we have brought into the country. We hold an extremely strong position in the Turkish tourism market and are leaders in our sector. Our first-rate reputation across the 4 distinct brands allows us to secure the very best rates from our hotel partners, as well as unrivalled access to the best tour guides, vehicles and other services required to deliver a seamless travel experience to our clients.



Efficiency

Our 3 offices across Turkey, in the cities of Istanbul, Antalya and Kusadasi, use the very latest in technology. We have an experienced, multilingual team of over 110 staff, who are not only extremely innovative in creating unique programs for our partners, but also maintain excellent attention to detail and are in tune with clients' needs. Our results-oriented approach provides answers to any questions that our partners may have swiftly and knowledgeably.



Ethics

Karavan is a family-run business and we take great pride in the high quality services we offer our partners and clients. We've been setting ourselves extremely high standards across all areas of our business for over 49 years and guarantee to treat every clients with openness and honesty at all times. The great respect we have for our clients and partners shines through in the excellent standard of service they receive from us.



Our Brands

Karavan Travel

Looking for expertise, in-depth knowledge and creativity to handle your clientele?

Karavan Travel, with its 3 offices across Turkey and experienced team of 60 staff, is able to provide you unique programs and itineraries combining history, traditions, cultural and natural beauty and excellent services. Karavan Travel offers a wide range of services such as; Group & FIT Travel, Hotel Bookings, Transfers, Sightseeing Tours, Archeological & Cultural Tours, Biblical Tours, Guaranteed Departure Tours, Special Interest & Tailor Made Tours, Blue Cruises.



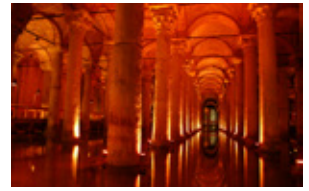
Archaeological and Cultural Tours

- Grand Tour of Turkey
- Highlights of Turkey
- Istanbul & Cappadocia Tour
- Pontus & East Turkey
- Eastern Turkey
- On the Foot Steps of Mimar Sinan



Accommodations and Land Services

- Hotel Bookings
- Airport - Port Transfers
- Private & Regular Daily Tours
- Weekend Packages
- Shore Excursions



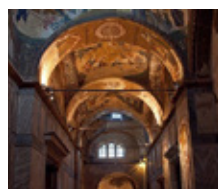
Guarantee Departure Tours

- Land & Cruise Tours
- Land Tours Only



Religious tours

- The Seven Churches of the Revelation
- Istanbul-Troy-Troas and Seven Churches
- Grand Christian
- Jewish Heritage



Gulet Cruises

- Paradise Cruise ex Bodrum
- Emerald Cruise ex Marmaris
- Crystal Cruise ex Antalya



Our Brands

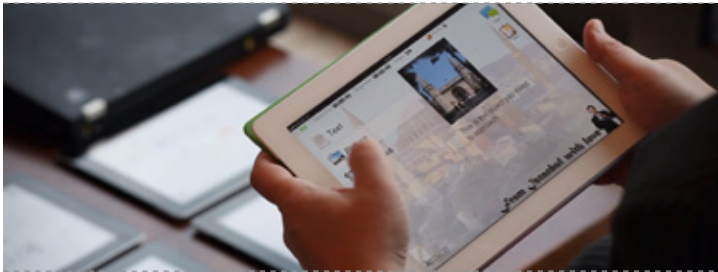


A brand fully dedicated to excellence in the MICE industry

We offer strategic support and creative implementation over a vast array of business events as a DMC and PCO, always providing high levels of creativity at every stage of planning and execution. Over the years Kmice has built up an international and local reputation for giving flexible and objective advice, excellent service and a visionary approach. We focus on delivering experiences that are both magical and memorable. We seek to create the ultimate fusion of originality, complete project management and seamless production, to truly inspire, time after time. Our team of professionals share common values which combine a rational and fresh approach with creative vision. We've moved with the times, while keeping our original values to create the world of Kmice. A world of energy, of expression, of creativity. A world where elegance and unique style go hand-in-hand with intelligence and ingenuity to stage events of vision and beauty.

Events

We focus on delivering experiences for clients that are both magical and memorable. We seek to create the ultimate fusion of originality, detailed project management and seamless production, to truly inspire, time after time. Whatever your event size, Kmice will deliver you a memorable and distinctive experience.



Team Building

Our team building activities are designed to promote teamwork, team bonding, leadership skills, performance and fun. Kmice partner with some of the most prestigious High Tech Companies to deliver bespoke team development activities.

Meetings

Getting to know people and meeting new clients and partners is an important element of a company's development strategy in order to achieve desired goals. To meet key business objectives, it's crucial that meetings are prepared in a professional manner in every aspect. This is why we take great care to ensure that your meetings are conducted in an environment that offers favourable conditions for taking strategic decisions; we look after your comfort; we search for and offer you carefully selected venues; we make every effort to ensure that your meeting is a success - a success that we can celebrate with you.



Incentives

No one incentive is like another... Every incentive experience by Kmice is unique and crafted with exciting and original ideas. To exceed our partners' expectations, we committed to preserving every aspect of each incentive's unique character and goals; from motivation to communication, from content to logistics, from animation to the main event.

Congress

With our long-lasting and proven track record in congress management, we consult, guide and support you through the multi-faceted and complex process of preparation, execution and follow-up of a congress organisation. We take care of all the stages of the project with the utmost attention to detail, from planning to coordination, operations, on-site management, evaluation and follow-up services to shape your congress to meet your desired goals.



Our Brands

Karavan Cruises

Karavan Cruises is the GSA of Celestyal Cruises and Variety Cruises for the past 8 years, in addition to its PSA (Preferred Sales Agency) right of Costa Cruises. Karavan Cruises is the largest cruise seller in Turkey empowered by its reliability based on 49 years' of operations. Karavan Cruises enjoys a distribution network of more than 1,500 tour operators, their franchise agencies and independent travel agencies. The Turkish source market has reached approximately 75,000 cruise travellers and is growing by 10-15% annually. In 2016, Karavan Cruises booked approximately 36,000 passengers on cruise ships, taking nearly 50% of market share. We are proud to serve one in every two Turkish cruise traveller.



- General Sales Agent (GSA) of Celestyal Cruises and Variety Cruises
- Preferred Sales Agent (PSA) of major cruise companies
- B2B and B2C solutions
- Cruise Mice division



Our Brands

Karavanmar

Cruise Services

Karavanmar, as part of Karavan Group, is exclusively active in the cruise industry as port and shoreside services company. Founded in 1969, Karavan offered its services to the leading cruise companies of that period, such as Chandris Lines, Lauro Crociere and Kavounides Lines. Karavanmar of today, with its offices located in 3 major cruise destinations, Istanbul, Kusadasi, Antalya, and its experienced, multi-lingual directors and staff, delivers an unparalleled service. While always striving to improve, we offer highly competitive rates and conditions to our partners, thanks to the strong purchasing power of Karavan Group. Karavanmar is proud to be the only company able to offer direct services to cruise companies at so many Turkish ports, enabling the 100% control over the quality of its services. Today, leaders in the sector with 600 calls, Karavanmar is proud to serve Carnival Cruise Lines, Ama Waterways, Fred Olsen Cruises, Viking River Cruises, Voyages to Antiquities, Scenic Cruises, Marella Cruises and Celestyal Cruises.



Port Agency

With more than 600 calls served each year and 49 years' experience, we offer port agency services with the precision of a Swiss watch.

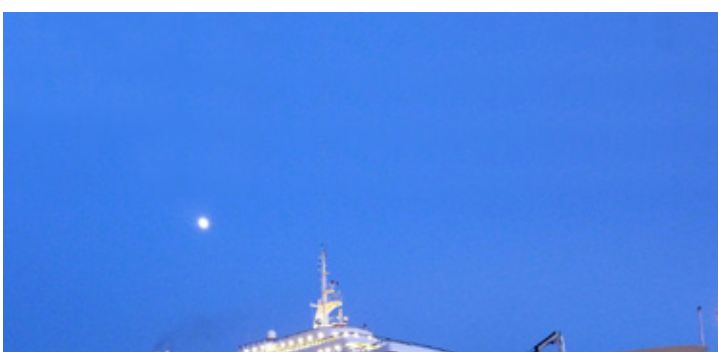
Shore Excursions

Karavanmar has an unlimited accumulated experience in shore excursion operations. Each operation is studied and is run to achieve a high standard of sophistication and perfection. Assistance is provided with a full creative and inventive spirit. We strive to offer a 'unique style' and superb service to our partners while serving more than 200,000 excursion guests a year.



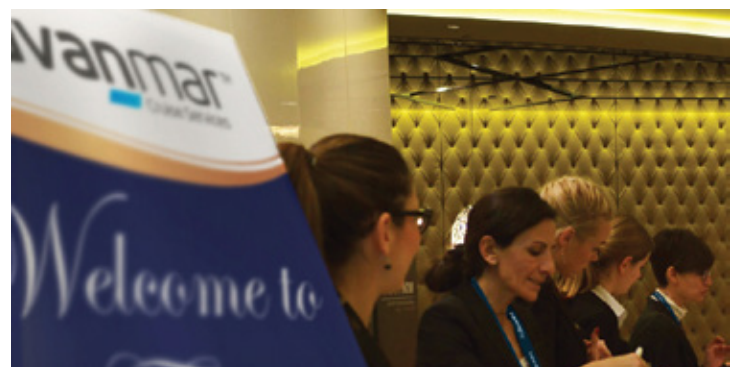
Turnarounds

Karavanmar is one of the most experienced ground handlers in Turkey, turning around a record number of more than 150,000 passengers in 2014. Its experience in this field gives greater flexibility to cruise companies.



Pre & Post Hotels & Services

The buying power of Karavan Group, which incorporates the Karavan Travel and Kmice brands, brings a great advantage to Karavanmar and its partners. As Karavan Group we have succeeded in reaching 240,000 Room Nights in 2014.



Our award-winning tour

Ancient Ephesus, travel through time

Ephesus from ancient times to today...

By using Augmented Reality and 3D reconstruction technology, we have reconstructed 10 highlights of the famous ancient city. It's not only a visual show that we offer; we include valuable and detailed historical and architectural audio and visual information to enhance your guide's explanations. At 5 places throughout your guided tour, you watch scenes captured by real-life actors, against the backdrop of ancient Ephesus, brought to life with 3D imagery. Imagine watching Romans discussing issues of state Odeon, Cleopatra and Mark Anthony riding on Arcadian Way, or Romans trying to interrupt St. Paul's entry to the grand theatre. All with you immersed in the heart of the action!



We have enriched a classic guided tour by creating a completely unique, interactive experience allowing you to travel in the past. Behind this technological innovation is a team of professionals from different sectors including tourism, history, archaeology, art and architecture with different visions for the same philosophy:

to bring the culture and antiquities of the past to life through new technologies



3D Recreation

See how the buildings, shops, streets, palaces and temples looked with a vivid 3D computer reconstruction.



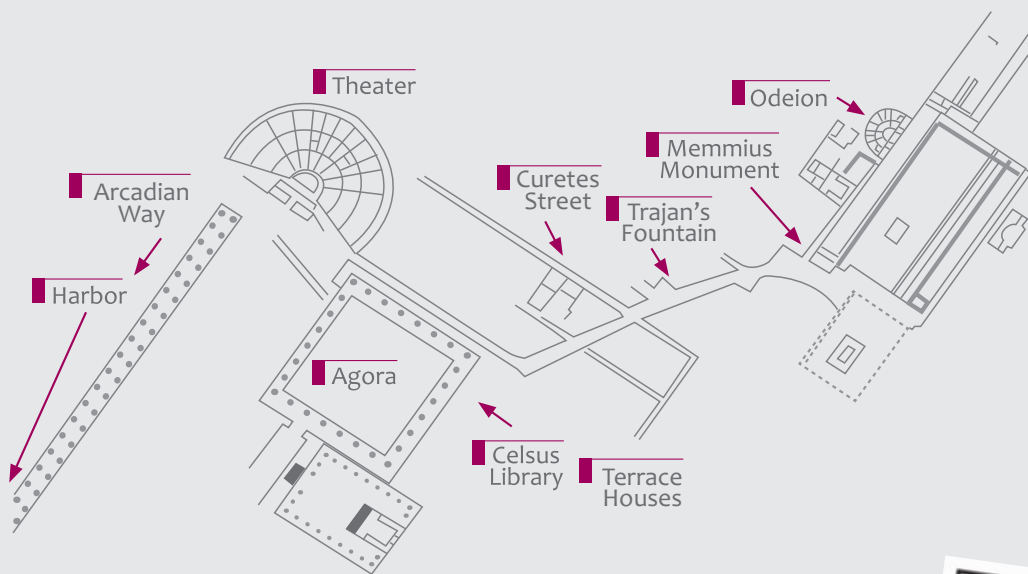
Live scenes

Immerse yourself in the ancient world and feel like an Ephesian while watching the recreated scenes played by real actors



Audio Information

Listen to detailed historical and architectural information.



Highlights

There is simply nothing left behind.

First you will have the chance to see the whole city as it was during its Hellenistic and Roman period. Following the tour, at the 10 main highlights of the city, you'll be able to travel in the past and receive ample audio and visual information about each point. We cover the highlights shown on the map.



Tech Tool

It's as simple as carrying a pair of sunglasses with you!

Light Smart Glasses with an incorporated touchpad are carried by each guest and worn during the 10 highlights of Ephesus. Guests don't need to be technologically savvy; the equipment is operated by the on-site staff via remote control.



Awards

Turnover in Foreign Currency












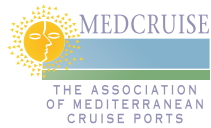
Gold Medal								
1972	1973	1980	2003	2004	2005	2006	2007	2008
2009	2010	2011	2012	2013	2014	2015	2016	2017
Silver Medal								
1982	1990	1991	1992	1993	1994	1995	1996	1997
1998	1999							
Bronze Medal								
1978	1981							

Total of 31 Medals

Income Tax Awards					
1994	1995	1996	1997	1998	1999
2001	2002	2005	2006	2007	2009
2010	2011	2012	2013	2014	2015
2016	2017				

Total of 20 Medals

Memberships

 TÜRKİYE SEYAHAT AÇENTALARI BİRLİĞİ ASSOCIATION OF TURKISH TRAVEL AGENCIES	 İSTANBUL Convention & Visitors Bureau	 IATA	 Site
 \$1 Million Consumer Protection UNITED STATES TOUR OPERATORS ASSOCIATION	 ASTA American Society of Travel Agents	 JATA	 NTA
 UFTAA	 NACTA National Association of Cruise Travel Agents	 CLIA	 MEDCRUISE THE ASSOCIATION OF MEDITERRANEAN CRUISE PORTS

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