



Karavan



Karavan  Travel

Karavan  Cruises

Karavan  mar
Cruise Services

Kmice
by Karavan



A proud heritage

Established in 1969, Karavan is one of the oldest travel companies in Turkey with more than 48 years of experience in destination management. As a family, however the Baltazzis, who own and still run the operation, boast an even greater history of providing top class hospitality, having hosted both the Sultans Abdul Mecid and Abdul Aziz at their home in the mid 19th century.

Baltazzi family has added modern methods and technology to these experiences and traditions for creating the Karavan Group with its 4 distinctive brands; Karavan Travel, Karavan Cruises, Karavanmar Cruise Services and Kmice.

Turkey

The Place we call home..

Join us on a fascinating journey of discovery. A journey that will take you back in time, across varied terrain, through magnificent landscapes, in to ancient cities and over sparkling seas. Discover a country blessed by beautiful, unspoiled beaches, adorned with exquisite architecture, buzzing with colorful culture and the exotic tastes and artefacts born out of a unique east meets west location. Bordered by the Black Sea, the Mediterranean and the Aegean, it's little wonder that Turkey is renowned as a relaxing beach holiday destination, but it has so much more to offer. From the Greco-Roman city of Ephesus, steeped in history, to the bustling streets and souks of Istanbul; the championship golf courses to the luxurious spas and hotels, there is something to satisfy every interest. As well as highlighting its more obvious charms, we are here to help you explore its hidden delights and in doing so uncover the true spirit of this amazing destination.

Welcome to Turkey, the place we call Home...

Our Values

Reliability

With more than 48 years of professional experience as a destination management company, we are one of the oldest travel companies in Turkey, with a long and illustrious history of providing top-class hospitality to some very distinguished guests. A family-run company who takes pride in offering the very best with an excellent standard of service in all the regions in Turkey.



Flexibility

Our experienced team of 110 multilingual staff takes a positive, flexible approach to all aspects of our work and as a company we are always striving to meet the needs and expectations of our clients. We have the local knowledge to make well-informed recommendations to inspire our clients. We fully understand the needs of our partners and are able to generate itineraries and programs accordingly.



Buying Power

We are one of Turkey's most established and well-respected travel company, and have been countlessly recognized by the Ministry of Tourism and the Chamber of Commerce for the amount of business we have brought into the country. We hold an extremely strong position in the Turkish tourism market and are one of the leaders in our sector. Our first-rate reputation across our four distinct brands allows us to secure the very best rates from our hotel partners, as well as unrivalled access to the best tour guides, vehicles and other services required to deliver a seamless travel experience to our clients.



Efficiency

Our 3 offices across Turkey, in the cities of Istanbul, Antalya and Kusadasi, use the very latest in technology. We have a multilingual, experienced team of more than 110 staff, not only extremely innovative in creating unique programs for our partners, but they do also maintain an excellent attention to details and are in tune with clients needs. The results oriented approach provides answers to any questions that our partners may have swiftly and knowledgeably.



Ethics

We are a family-run business and take great pride in the high quality of the services we offer our partners and clients. We have been setting extremely high standards for ourselves across all areas of our business more than 48 years and guarantee to treat all of our clients openly and with honesty at all times. We have a great respect for our clients and partners and this is something that shines through in the excellent standard of service they can expect to receive from us.



Our Brands

Karavan Travel

Looking for expertise, in-depth knowledge and creativity
to handle your clientele?

Karavan Travel with its 3 offices across Turkey and experienced team of 60 staff is able to provide you unique programs and unique itineraries combining history, traditions, cultural and natural beauty and excellent services. Karavan Travel provides a wide range of services such as; Group & FIT Travel, Hotel Bookings, Transfers, Sightseeing Tours, Archeological & Cultural Tours, Biblical Tours, Guaranteed Departure Tours, Special Interest & Tailor Made Tours, Blue Cruises etc.



Archaeological and Cultural Tours

- Grand Tour Of Turkey
- Highlights of Turkey
- Istanbul & Cappadocia Tour
- Pontus & East Turkey
- Eastern Turkey
- On the Foot Steps of Mimar Sinan



Accommodations and Land Services

- Hotel Bookings
- Airport/ Port Transfers
- Private & Regular Daily Tours
- Weekend Packages
- Shore Excursions



Guarantee Departure Tours

- Land & Cruise Tours
- Land Tours Only



Religious tours

- The Seven Churches of the Revelation
- Istanbul-Troy-Troas and Seven Churches
- Grand Christian
- Jewish Heritage



Gulet Cruises

- Paradise Cruise ex Bodrum
- Emerald Cruise ex Marmaris
- Crystal Cruise ex Antalya



Our Brands



A brand fully dedicated to excellence in MICE industry

We offer strategic support and creative implementation over a vast array of business events as a DMC and PCO with high level of creativity at all times at every stage of planning and execution. Over the years Kmice has proven track of having an international and local reputation for flexible and objective advices, excellent service and a visionary approach. Our focus is our ability to create experiences that are both magical and memorable. We seek to create the ultimate fusion of originality, complete project management and seamless production truly inspire, time after time. Our team of professionals share common values which combine a rational and fresh approach with creative vision. We have moved with the times, but we have kept our original values to create the world of Kmice, a world of energy, of expression, of creativity. A world where elegance and unique style go hand-in-hand with intelligence and ingenuity to stage events of vision and beauty.

Events

Our focus is our ability to create experiences for clients that are both magical and memorable. We seek to create the ultimate fusion and originality, detailed project management and seamless production to truly inspire, time after time. What ever your event size is kmice will deliver you a memorable and distinctive experience.



Team Building

Our team building activities are designed to promote team work, team bonding, leadership skills, performance and fun. kmice partner with some of the most prestigious High Tech Companies to deliver bespoke team development activities.

Meetings

Getting to know people and meeting new clients and partners is an important element of a company development strategy in order to achieve the desired goals. To achieve these goals the key point is that a meeting is prepared in a professional manner in all the aspects. This is why we take great care to ensure that your meetings are conducted in an environment that offers favourable conditions for taking strategic decisions; we look after your comfort; we search for and offer you carefully selected venues; we make every effort to ensure that your meeting is a success - a success that we can celebrate with you.



Incentives

No incentive can be compared to another... Every incentive experience by kmice is a new crafted with exciting and original ideas. We are committed to preserving each incentive unique character and goals in every aspect; from motivation to communication, from contents to logistics, from animation to the main event to exceed the expectation of our partners.

Congress

With our long lasting and proven experience in congress management we consult, guide and support you through the multi - faceted and complex process of preparation, execution and follow-up of a congress organisation. We take care of all the stages of the project with utmost attention to detail, from planning to coordination, operations, on site management, evaluation and follow up services to shape your congress into your desired goal.



Our Brands

Karavan  **Cruises**

Karavan Cruises is acting as GSA of Celestyal Cruises and Variety Cruises for the past 8 years in addition to its PSA (Preferred Sales Agency) right of Costa Cruises. Karavan Cruises is the largest cruise seller in Turkey empowered by its reliability based on 48 years of existence. Karavan Cruises enjoys a distribution network of more than 1500 tour operators, their franchise agencies and independent travel agencies. The Turkish source market reaches approximately 75.000 cruise travelers and growing by 10-15 percent annually. In 2016, Karavan Cruises had booked approximately 36.000 passengers on cruise ships reaching to nearly 50 percent of market share. We are proud to serve one of every two Turkish cruise traveler.



- General Sales Agent (GSA) of Celestyal Cruises and Variety Cruises
- Preferred Sales Agent (PSA) of major cruise companies
- B2B and B2C solutions
- Cruise Mice division

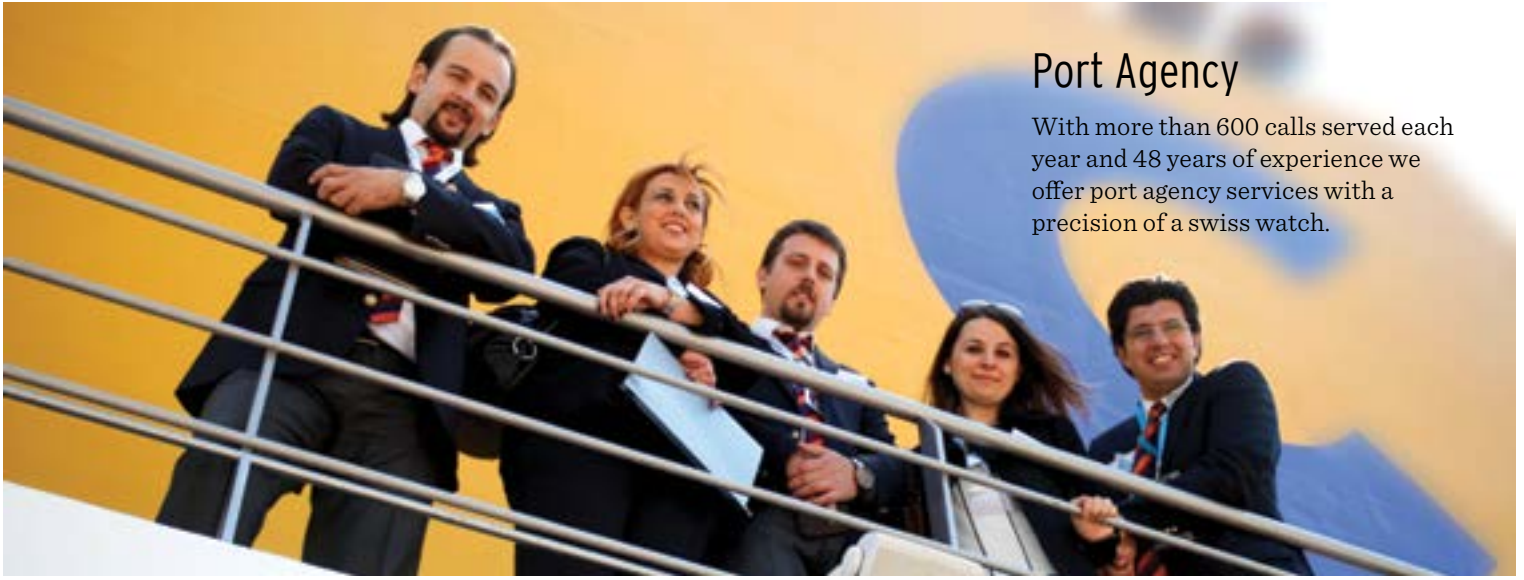


Our Brands

Karavanmar

Cruise Services

Karavanmar as part of Karavan Group is exclusively active in the cruise industry as port and shoreside services company. Founded in 1969, Karavan offered its services to the leading cruise companies of that period as Chandris Lines, Lauro Crociere, Kavounides Lines. Karavanmar of today with its offices located in 3 major cruise destinations as Istanbul, Kusadasi, Antalya and with its multi-lingual experienced directors and staff delivers an unparalleled service. While trying always for better and better we offer highly competitive rates and conditions to our partners thanks to the strong purchasing power of Karavan Group. Karavanmar is proud of being the only company able to offer direct services to cruise companies at so many Turkish ports enabling the 100 % control over the quality of its services. Today, leader in the sector with 600 calls Karavanmar is proud to serve to Carnival Cruise Lines, Ama Waterways, Fred Olsen Cruises, Viking River Cruises, Voyages to Antiquities, Scenic Cruises, Marella Cruises and Celestyal Cruises



Port Agency

With more than 600 calls served each year and 48 years of experience we offer port agency services with a precision of a swiss watch.

Shore Excursions

Karavanmar has an unlimited accumulated experience in shore excursion operations. Each operation is studied and operated in coordination with the principals to achieve a high standard of sophistication and perfection. Assistance is provided with full creative and inventive spirit. We strive to offer a “unique style” and superb service to our partners while serving to more than 200.000 excursion guests a year.



Turnarounds

Karavanmar is one of the most experienced ground handler in Turkey with turning around a record number of more than 150.000 passengers in 2014. Its experience in this field gives greater flexibility to cruise companies.



Pre & Post Hotels & Services

The buying power of Karavan Group housing also Karavan Travel and Kmice brands brings a great advantage to Karavanmar and to its partners. As Karavan Group we have succeeded to reach 240.000 Room Nights in 2014



Our award winning tour

Ancient Ephesus, travel through time

Ephesus from ancient times to today...

By using Augmented Reality and 3D reconstruction technology, we have reconstructed 10 highlights of the famous ancient city. It is not only a visual show that we offer; we include valuable and detailed historical and architectural audio and visual information enhancing your guide's explanations. At 5 places throughout your guided tour, you will watch scenes captured by real life actors, with the backdrop of ancient Ephesus brought to life with 3D imagery. Imagine watching Romans discussing state issues in Odeon, Cleopatra and Mark Anthony riding on Arcadian Way, or Romans trying to interrupt St. Paul's entry to the grand theatre. All with you immersed in the heart of the action!



We have enriched a classic guided tour by creating a completely unique, interactive experience allowing you to travel in the past. Behind this technological innovation is a team of professionals from different sectors including tourism, history, archaeology, art and architecture with different visions for the same philosophy:

To bring the culture and antiquities of the past to life through new technologies



3D Recreation

See how the buildings, shops, streets, palaces and temples looked with a vivid 3D computer reconstruction.



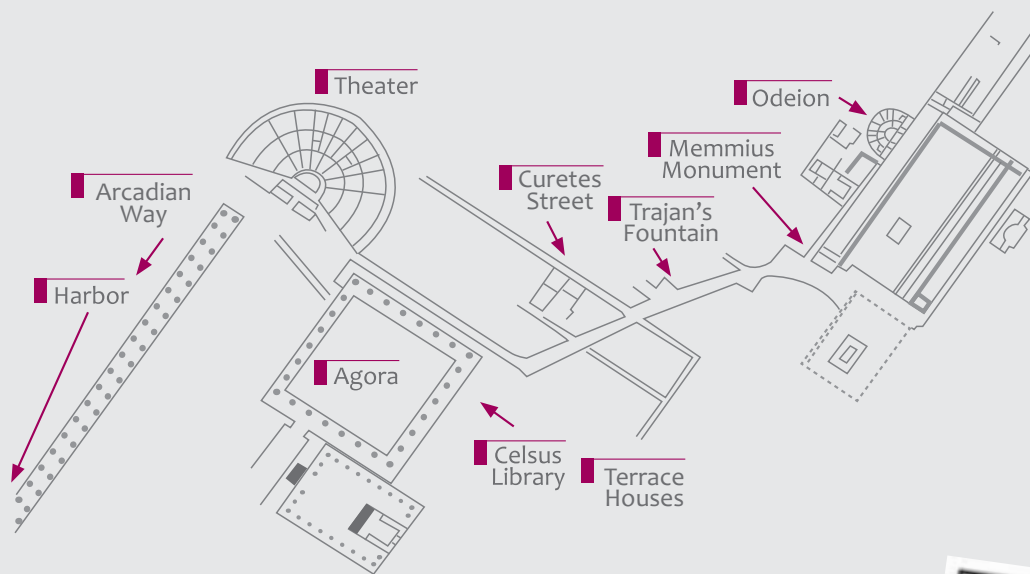
Live scenes

Immerse yourself in the ancient world and feel like an Ephesian while watching the recreated scenes played by real actors



Audio Information

Listen to detailed historical and architectural information.



Highlights

There is merely nothing left behind.

First you will have the chance to see the whole city as it was during its Hellenistic and Roman period. Following the tour, at the main highlights (10) of the city you will be able to travel in the past and receive ample audio and visual information about each point. We cover the highlights shown in the map.



Tech Tool

It is as simple as carrying a pair of sunglasses with you!

Light Smart Glasses with an incorporated touchpad are carried by each guest and worn during the 10 highlights of Ephesus. Guests do not need to be technologically savvy; the equipment is operated by the on-site staff via remote control.














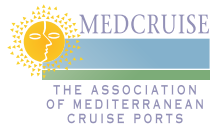
Awards

Turnover in Foreign Currency

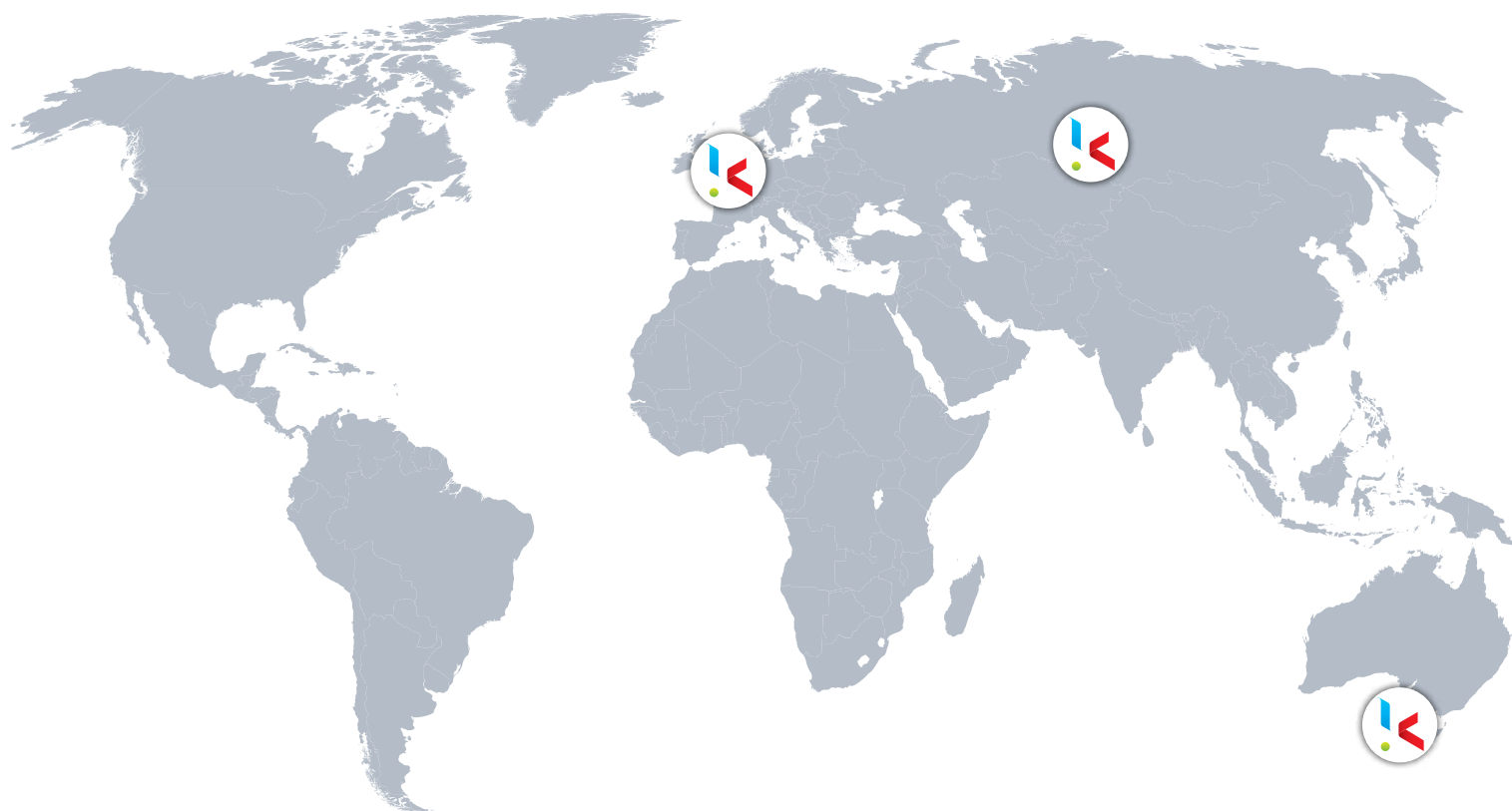
Gold Medal								
1972	1973	1980	2003	2004	2005	2006	2007	2008
2009	2010	2011	2012	2013	2014	2015	2016	2017
Silver Medal								
1982	1990	1991	1992	1993	1994	1995	1996	1997
1998	1999							
Bronze Medal								
1978	1981							
Total of 31 Medals								

Income Tax Awards					
1994	1995	1996	1997	1998	1999
2001	2002	2005	2006	2007	2009
2010	2011	2012	2013	2014	2015
2016	2017				
Total of 20 Medals					

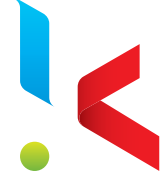
Memberships

 TÜRKİYE SEYAHAT AÇENTALARI BİRLİĞİ ASSOCIATION OF TURKISH TRAVEL AGENCIES			
 51 Million Consumer Protection UNITED STATES TOUR OPERATORS ASSOCIATION	 ASTA American Society of Travel Agents		
	 NACTA National Association of Turkish Travel Agents		 MEDCRUISE THE ASSOCIATION OF MEDITERRANEAN CRUISE PORTS

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